

RFP for Production Support and Maintenance of Customer Web Portal

RFP NO: CO: BFSL / SYS RFP/ 2019-20/ 06

RFP Dated 16th Oct 2019

Addendum 01, Dated 04th November 2019

- Clarification about Eligibility criteria in page 26 of RFP: Business Turnover
The bidder must have a minimum average turnover of Rs.2 crores from the line of business of providing services during the financial year(s) 2016-17, 2017-18, 2018-19
- Clarification about Eligibility criteria in page 26 of RFP: Presence
The bidder should have presence of senior management and client servicing team working on the account in Mumbai
- Clarification about support days:
We are expecting the support to be extended from 0800 hrs to 2000 hrs on all days of a week
- Clarification about Technical Objectives in page 10 of RFP: 3.1.1.2 Technical Objectives
Point #3.1.1.2.iv. – This line item stands withdrawn
- Clarification about on-site support in “on-site support tab” of Appendix 02: Bill of Materials
The condition stands revised as under (please provide resources pertaining to),
Experience bracket - 3-5 years (for .Net Developer, ASP.Net & PL-SQL developer)

Bidders should also note that the last date for submission of bids and opening of Eligibility and Technical bids stands revised to 13th of November at 1500 hrs and 1530 hrs respectively.

S/d
Authorized Signatory
Date: 04/11/2019