

Global Airport Lounge List for BOBCARD Etihad Guest & Guest Premium Credit Card

Sr. No.	Lounge Name	City	Country	Terminal	Terminal Type	Gate Type
1	Pearl Lounge	Abu Dhabi	United Arab Emirates	Terminal A	International	Departure
2	Al Maha Transit Lounge	Doha	Qatar	Terminal 1	International	Departure
3	First Class Lounge	Sharjah	United Arab Emirates	Terminal 1	International	Departure
4	The Library Lounge	Nice	France	Terminal 1	International	Departure
5	Majan Lounge	Muscat	Oman	Main Terminal	International	Departure
6	Goldair Handling Lounge	Rhodes	Greece	Main Terminal	International	Departure
7	VIP Club	Florence	Italy	Terminal 1	International	Departure
8	Primeclass Lounge	Zurich	Switzerland	Terminal E	International	Departure
9	Turkish Airlines Lounge	Washington	United States	Main Terminal	International	Departure
10	Primeclass Lounge	New York	United States	Terminal 1	International	Departure
11	Luxx Lounge	Frankfurt	Germany	Terminal 1	International	Departure
12	Rose Business Lounge	Ho Chi Minh City	Vietnam	Terminal 2	International	Departure
13	Plaza Premium Lounge	Melbourne	Australia	Terminal 2	International	Departure
14	Plaza Premium Lounge	Sydney	Australia	Terminal 1	International	Departure
15	Umphafa Lounge	Durban	South Africa	International Terminal	International	Departure
16	Plaza Premium Lounge	Orlando	United States	Terminal C	International	Departure
17	Plaza Premium Lounge	Adelaide	Australia	Terminal 1	International	Departure
18	Air France Lounge	Montreal	Canada	Main Terminal	International	Departure
19	Plaza Premium Lounge	Vancouver	Canada	International Terminal	International	Departure
20	KLM Crown Lounge	Toronto	Canada	Terminal 3	International	Departure
21	Al Khareef Lounge	Salalah	Oman	Main Terminal	International	Departure
22	Plaza Premium Lounge	Dammam	Saudi Arabia	Main Terminal	International	Departure
23	Plaza Premium Lounge	Jeddah	Saudi Arabia	Terminal 1	International	Departure
24	Plaza Premium Lounge	Riyadh	Saudi Arabia	Terminal 1	International	Departure

25	Plaza Premium Lounge	Rome	Italy	Terminal 1	International	Departure
26	Plaza Premium Lounge	Nairobi	Kenya	Terminal 1D	International	Departure
27	Changi Lounge	Singapore	Singapore	Jewel Terminal	International	Departure
28	Kepler Club	Istanbul	Turkey	Main Terminal	International	Departure
29	The Escape Lounge	Manchester	United Kingdom	Terminal 1	International	Departure
30	Plaza Premium Lounge	Hong Kong	China	Terminal 1	International	Departure
31	Plaza Premium Lounge	Singapore	Singapore	Terminal 1	International	Departure
32	Bidvest Premier Lounge Lanseria	Johannesburg	South Africa	Main Terminal	International	Departure
33	Plaza Premium Lounge	Dubai	United Arab Emirates	Terminal 3	International	Departure
34	Plaza Premium Lounge	Edinburgh	United Kingdom	Main Terminal	International	Departure
35	Plaza Premium Lounge	London	United Kingdom	Terminal 2	International	Departure
36	Lotus Lounge	Hanoi	Vietnam	Terminal 2	International	Departure
37	The Coral Executive Lounge	Phuket	Thailand	Terminal 2	International	Departure
38	Vanda Lounge	Da nang	Vietnam	Terminal 2	International	Departure
39	Plaza Premium Lounge	George Town	Malaysia	Main Terminal	International	Departure
40	Plaza Premium Lounge	Langkawi	Malaysia	Main Terminal	International	Departure
41	Executive Lounge	Colombo	Sri Lanka	Main Terminal	International	Departure
42	Miracle Lounge	Bangkok	Thailand	Terminal 1	International	Departure
43	Dasman Premier Lounge	Farwaniya	Kuwait	Terminal 1	International	Departure
44	Lounge Kongo	Osaka	Japan	Terminal 1	International	Departure
45	Saphire Lounge	Jakarta	Indonesia	Terminal 2	International	Departure
46	Plaza Premium Lounge	Kuala Lumpur	Malaysia	Terminal 2	International	Arrival
47	Plaza Premium Lounge	Sydney	Australia	Terminal 1	International	Arrival
48	Plaza Premium Lounge	London	United Kingdom	Terminal 3	International	Arrival
49	Plaza Premium Lounge	Rio De Janeiro	Brazil	Terminal 2	International	Departure
50	Plaza Premium Lounge	Rio De Janeiro	Brazil	Terminal 2	International	Arrival
51	East Pacific Passenger Lounge	Beijing	China	Terminal 1	International	Departure

52	The Hub Lounge	Shanghai	China	Terminal 2	International	Departure
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Important Terms & Conditions

- **Steps to avail global lounge access:**
 - Cardholder must login into web-access portal <https://webaccess.dreamfolks.in> using mobile number & OTP.
 - Once logged in, cardholder needs to register the card by tokenizing the card. This is a one-time activity.
 - Once the card is registered, cardholder will be able to see the benefit “Global Lounge”. Select and proceed.
 - Click on the Browse button under the Global Lounge service on the web-access portal.
 - From the dropdown menu, select the desired airport. The list of lounges available at that airport will appear.
 - Choose your preferred lounge located in the same terminal, travel sector, or travel type, then click Access Now.
 - Cardholders are requested to select the correct lounge from the displayed list for smooth access.
 - For availing complimentary benefit, cardholder needs to do a penny drop for card authentication. The deducted amount of INR 2 will be non-refundable.
 - Review and accept the Terms & Conditions, then click Proceed to generate your QR code.
 - Once the QR code is generated, present it at the lounge to enjoy access benefits upon successful redemption at the lounge.
- The access to the lounge will be available on a first-come-first-serve basis. Access to/ usage of service(s) may be subject to terms/ conditions/ restrictions imposed by the lounge and/ or governing authorities from time-to-time, which are required to be followed and adhered to.
- Participating lounges reserve the right to enforce a maximum stay policy (usually 2 or 3 hours). This is at the discretion of the individual lounge operator, and it may impose a charge for extended stays, which is to be borne directly by the cardholder (if applicable).
- Before extending the lounges access, name of cardholder on the voucher/ card will be matched with the name on the boarding pass/ ticket to ensure access is being availed by the entitled cardholder/ voucher holder only. The service is only available for intended customer, and is non-transferable.
- The provision of free food/ drinks (whether alcoholic, or others) - if applicable as part of service, subject to wherever local law permits, is at the discretion of each participating lounge operator and in some cases may be limited. In the event cardholder avails any additional services (which are not included within the standard offering) the cardholder is responsible to make prior inquiries before availing any such services, and shall be responsible for directly paying the charges, if any, to the operator.
- Cardholder agrees and acknowledges that all the benefits/ services are being made available on 'as available' basis.
- Each lounge follows certain food offerings, and child-related policy, cardholder is responsible to make prior inquiries in this respect with the lounge, before entry.

- Lounge staff has the right to terminate the cardholder's visit early, or to refuse entry to a cardholder, who is either intoxicated or behaving in a disorderly fashion, or is otherwise in violation of the terms and conditions of the lounge conditions or any statutory, regulatory terms or airport authorities' policy, including but not limited to health and/ or safety policies, and/ or fire and/ or safety regulations.
- By booking/ availing the Service, it is deemed that the service receiver and/ or cardholder has, before availing the Service read, understood, and agreed to be bound by, without limitation and/ or qualification, all terms and conditions associated with the Service.
- The ultimate service provider may require additional terms/ conditions to be observed, and in order to avail the benefit, the cardholder shall be obligated to also follow/ adhere to such additional terms/ conditions.